



## CANCELLATION FEES

A deposit of EUR 35,00 must be paid to Rohrspitz Yachting Salzmann e.U. within 10 days after you made your booking.

Your booking is only binding after confirmation of the booking by Rohrspitz Yachting Salzmann e.U. and receipt of the deposit on the account of Rohrspitz Yachting Salzmann e.U..

You have the option of canceling your booking under the following conditions:

- A cancellation must be made in writing to [rezeption@salzmann.at](mailto:rezeption@salzmann.at).
- Up to 8 weeks before the day of arrival, there is no cancellation fee.
- From 8 weeks before the day of arrival, a cancellation fee in the amount of the deposit (in 2024: EUR 35,00) will be charged.
- The cancellation fee in the amount of the deposit applies to bookings that are made and canceled within 8 weeks before the day of arrival.
- In the event of late arrival, non-arrival without cancellation or early departure, the rental fee must be paid for the entire booked period.
- Please note that you bear the risks of associated with the method of transmission (e.g. transmission errors) when sending a cancellation. Normally, you will receive a confirmation e-mail a few days after you have canceled your booking. If you do not receive such an e-mail, please contact Rohrspitz Yachting Salzmann e.U. on +43 5578 757 08.

### Examples:

You book a stay on 01.05.2024 for 10.08.2024 to 15.08.2024. If you cancel by 19.06.2024, there is no cancellation fee. From 20.06.2024 onwards, there is a cancellation fee in the amount of the deposit.

You book a stay on 07.06.2024 for 10.06.2024 to 15.06.2024.

Cancellation will incur a cancellation fee in the amount of the deposit.

If you do not cancel your stay and do not arrive, the rental fee for the entire stay must be paid.

If Rohrspitz Yachting Salzmann e.U. is unable to provide its services due to force majeure, pandemic or due to governmental regulations that are not attributable to the behavior of Rohrspitz Yachting Salzmann e.U., Rohrspitz Yachting Salzmann e.U. is not obliged to fulfill the contract.

**You accept these conditions with the payment of the deposit!**